

## **Bushnell Volunteers: Frequently Asked Questions**

A Bushnell volunteer experience is a dynamic one and requires flexibility, dependability and understanding. Each performance, each audience, and even the weather add to a unique and rewarding experience on any given day.

### **What is The Bushnell Volunteer commitment?**

- Volunteers are required to sign up for 10 shows per season (July 1<sup>st</sup> through June 30<sup>th</sup>)
- A typical season starts in September and runs through June, with occasional summer shows.
- A volunteer who cannot commit to a minimum of 10 shows may become inactive the following season. Reasons for not meeting the minimum volunteer commitment should be communicated to volunteer services in a timely manner.
- The volunteer assignment requires volunteers to stay through the performance and averages approximately 4 hours in length.

### **Will I be assigned to specific dates/performances?**

- Volunteers sign up for dates based on their availability using an online system.
- Volunteers are asked to work all types of performances from concert to comedy to symphony to Broadway... even a graduation or a corporate event!

### **Are volunteers offered training?**

- New volunteers attend a mandatory orientation training with Front of House staff and veteran volunteers in September before their first shift.
- A new volunteer's first assignment is an usher in the Mortensen Hall. They will be assigned to work with a veteran volunteer as a mentor.
- Volunteers will receive on-the-job training for each assignment and location.
- Ongoing training, both online and in person are offered periodically throughout each season.

### **Can I specify a position or location where I wish to volunteer?**

- Assignments will be handed out on a random basis each shift. Be ready, willing, and able for any assignment or location.
- Assignments include usher, ticket scanner, elevator operator, Prompter distributor, coat check, or patron guide.
- Locations include orchestra, mezzanine and balcony levels of the theaters, and all lobby spaces.
- Standing for prolonged periods and maneuvering of stairs is required.

### **Will I be able to see the show?**

- Volunteers MAY NOT be able to see the entire performance.
- Each assignment has specific responsibilities before, during and after the show.
- Volunteers are NOT GUARANTEED A SEAT in the theater. Seating is at designated times and is by availability only.

#### **What do volunteers wear at The Bushnell?**

- Black pants or black skirt
- Solid white button-down shirt with a collar
- Solid black shoes with black socks
- The Bushnell volunteer vest, name tag, 1<sup>st</sup> year pin and tie at the cost of \$60.00